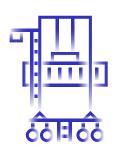


## TRUCK LOADING/UNLOADING CHARGES (TLUC) PAYMENT PROCESS FOR EXPORTING FULL CONTAINERS



Following Administrative Decision No.2 by the **Dubai** Maritime Authority, the process for TLUC payment is changing



DP World will start collecting TLUC for 'Empty Out - Export In' directly from Exporters for the containers being delivered against Export Bookings issued from 1st of November 2023 onwards.

## What does this mean in practice and how will it affect you?



A new payment process is being introduced on Dubai Trade Platform



The Exporter, their nominated Clearing Agent or haulier must pay TLUC against the Export Bookings prior proceeding for e-token / Gate booking for pick up of empty containers

Logon on to Dubai Trade Platform and access the new payment service called **'Export TLUC / Shifting Charges Payment'** 

Simply enter or search the **Export Booking Reference** Number as received from the Shipping Agent and proceed for payment

However, if container stuffing is within port premises (CFS, Cool store, Cold or GC etc.) then change the stuffing location accordingly and proceed to pay 'Shifting Charge' instead of TLUC



After successful payment, the 'Tax Invoice' will be generated



After TLUC payment, User can proceed for e-token / Gate booking to pick empty container and return Export full



After processing the Customs Export Declaration, user will follow the Export THC Payment Process

**Tariff item 507** 

Charge description

**TLUC - Truck Loading Unloading Charge (Export)** 

**Up to** 

**20' 314** AED Per Container

Over