

FOR CARGO OWNERS, WE PROVIDE END TO END SUPPLY CHAIN SOLUTIONS

YOUR CARGO IS MOVING.
YOUR PROCESS IS UNCHANGED.

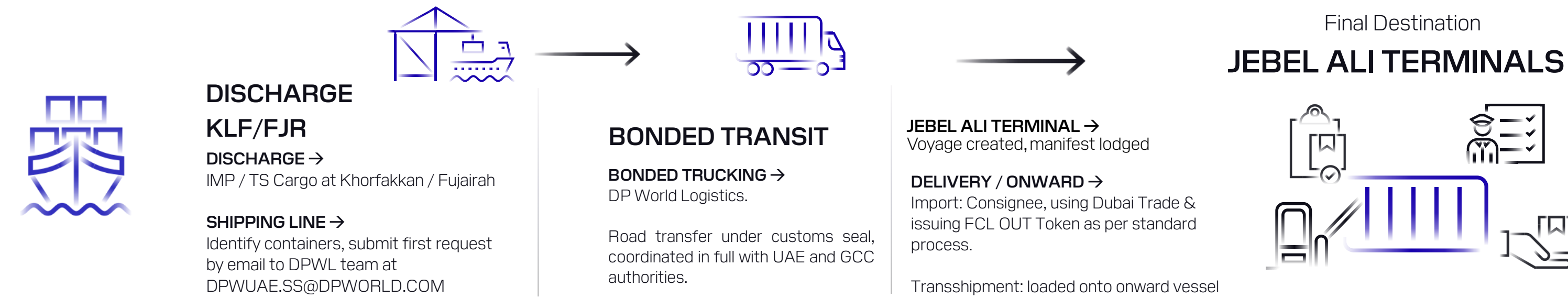
As part of contingency operational arrangements, containers discharged at Khorfakkan and Fujairah destined for Jebel Ali are being transferred by road under bonded trucking coordinated by DP World Logistics.

This applies to both Import and Transshipment containers intended for further processing at Jebel Ali.

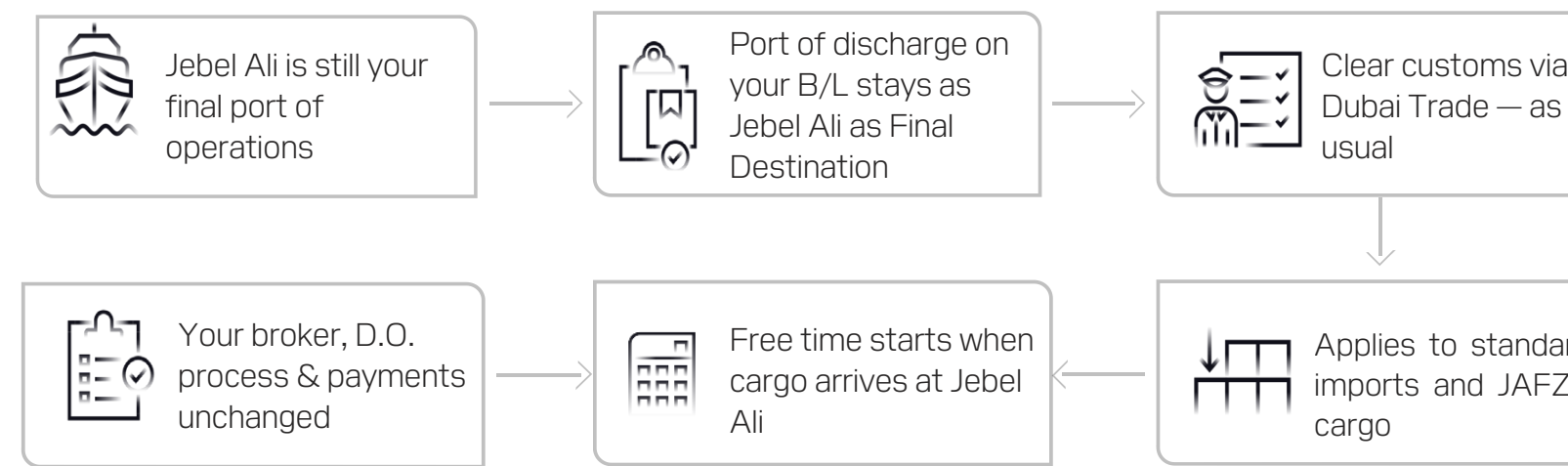
All customs clearance, delivery orders, and terminal charges continue through Dubai Trade and existing Jebel Ali procedures.

HOW IT LOOKS

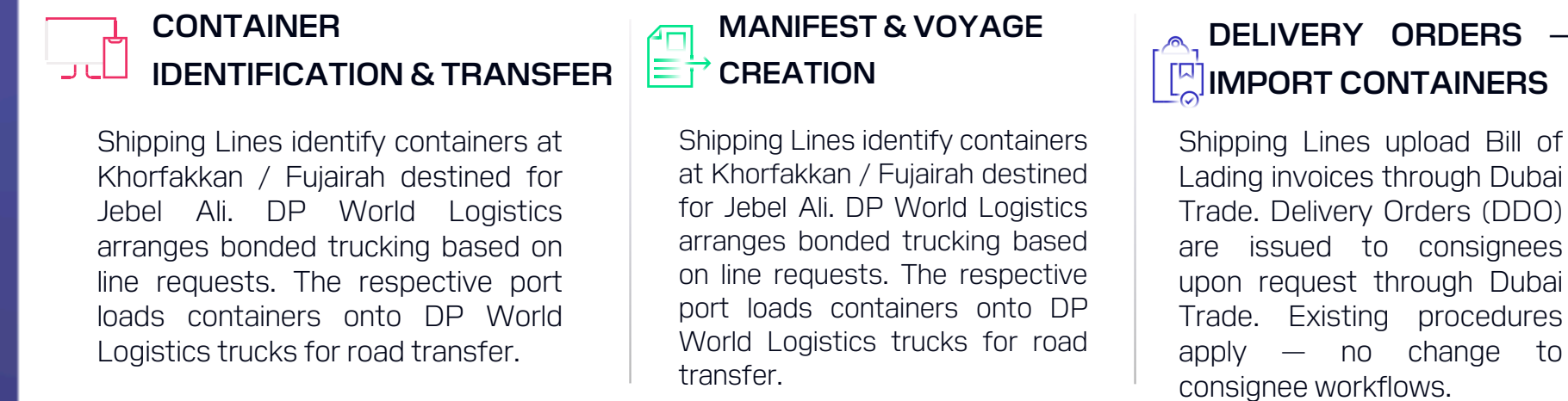
To facilitate this process, all Bill of Lading documents should have Jebel Ali stated as the Final Destination.



WHAT STAYS THE SAME

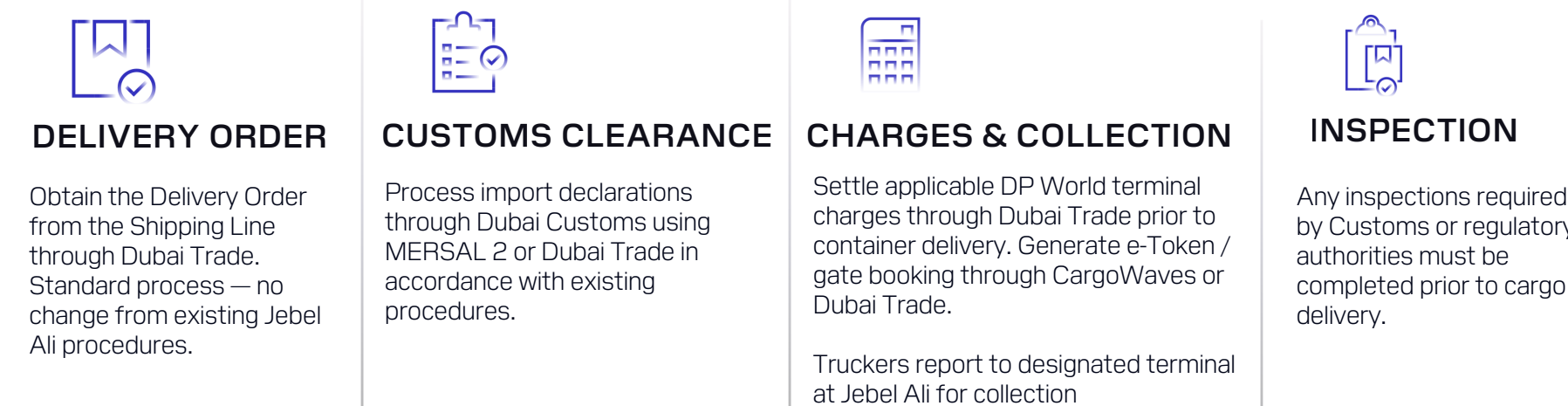


HOW IT WORKS



Consignees/ C&F Agents

RESPONSIBILITIES



FINANCIAL & OPERATIONAL CONTROLS

- TRUCKING CHARGES**
Shipping Lines or Consignees must secure payment DP World Logistics trucking services prior to container movement from Khorfakkan / Fujairah.
- DELIVERY ORDER CLEARANCE**
Shipping Lines must ensure settlement of shipping line charges before issuing Delivery Orders to consignees.
- TERMINAL CHARGES**
Consignees / C&F Agents must settle DP World terminal charges prior to cargo delivery for import containers.
- TRANSSHIPMENT CHARGES**
Shipping Lines must secure DP World terminal and handling charges for transshipment containers prior to loading onto the onward vessel.



GOT QUESTIONS? WE'RE HERE.

CUSTOMER CARE

JEBEL ALI TERMINALS
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CUSTOMERSERVICE@DPWORLD.COM

DP WORLD LOGISTICS

REQUESTS INITIATED BY SHIPPING LINES ONLY
DPWUAE.SS@DPWORLD.COM

Tracking updates, enquiries, or looking for overall support?

We've got you covered.



To initiate bonded trucking & container transfers.

